



- **Electricity disconnections will be done on all accounts in arrears**
- **30% debt collection rate will be applicable on arrear accounts with pre-paid electricity meters**
- **Indigent and Rebate applications for the year 2021/2022 are open for application**
- **Your municipal account can be viewed at <http://maquassihills.docview.co.za>**
- **Please make sure that all your information is correct cell phone and e-mail addresses for receiving your municipal statements in future.**
- **Please note: - our banking details did not change, please see deposit slip attached to your account**
- **New tariffs implemented from the 1st of July 2021**

Please note audit to be done on all consumers with phone in meter readings, please make sure the meter reader has access to your property for a water and electricity meter reading or your electricity will be disconnected with immediate effect.